



International Journal of Scientific Research in Science and Technology

Print ISSN : 2395-6011 | Online ISSN : 2395-602X

[UGC Journal No : 64011]

Peer Reviewed and Refereed International Scientific Research Journal

Scientific Journal Impact Factor : 8.014

Certificate of Publication

Ref : IJSRST/Certificate/Volume 10/Issue 11/11116

16-Apr-2023

This is to certify that **Thansila M.M** has published a research paper entitled '**The Effect of Customer Relationship Management Practices on Customer Satisfaction an Analysis Based On Banking Sector**' in the International Journal of Scientific Research in Science and Technology (IJSRST), Volume 10, Issue 11, March-April-2023 .

This Paper can be downloaded from the following IJSRST website link

<https://ijsrst.com/IJSRST523101116>

IJSRST Team wishes all the best for bright future

Editor in Chief
IJSRST



Associate Editor
IJSRST

Website : <https://ijsrst.com>