

# **GRIEVANCE REDRESSAL CELL**

## **Annual Report 2019-20**

The establishment of the Grievance Redressal Cell aims to tackle student concerns. Students can express their grievances either in written form, directed to the principal, or electronically via the Grievance Form available on the College Website. The cell will assemble as needed and take appropriate measures to address and resolve the grievances brought to its attention.

Cell members for 2019-20

1. Dr Ajims P Mohammed
2. Dr Muralikrishnan T R
3. Veenalakshmi U R
4. Mohammed Areej

- An awareness program has been conducted to educate individuals about the functioning of the grievance redressal system.
- The website has been modified to accommodate more pertinent content and features.
- Throughout the year, three grievances were received on girls toilet, green board etc and all of them were successfully addressed. The average time taken for grievance redressal was 3 days.