

DEPARTMENT OF TOURISM & HOSPITALITY MANAGEMENT

Course: B. Voc Tourism & Hospitality Management

PROGRAMME OUTCOMES (POs)

After completing this course student will be able to:

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** Explain theoretical framework of Tourism & Hospitality Industry.
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** Demonstrate the job role of F&B Service Steward in Hospitality Sector.
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** Demonstrate the job role of Meeting, Conference and Event Planner.
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** Demonstrate the job role of Tour Manager in Tourism Sector.
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** Demonstrate the job role of Asst. Catering Manager in Hospitality Industry.
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** Effectively learn Customer Handling, service recovery & Guest Interfaces.
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** Appraise and interpret various acts and laws related to service sect.