



MES ASMABI COLLEGE

**MINUTES OF GRIEVANCE
REDRESSAL CELL**

Proceedings
11/6/2018

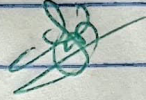
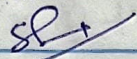


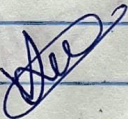
Smart Room

11.30 am

Agenda

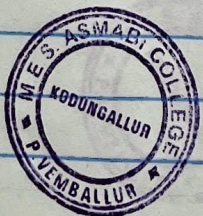
1. Awareness Programme
2. Discussion on complaints received
3. Website link modification for complaint registration

Members

1. Principal Dr. Ajims P. Mohamed 
2. Shailaja V 
3. Dr. Muralikrishnan TR 
4. Veenalakshmi V R 
5. Mohammed Areej E M 

Resolution

It has been decided to provide an awareness programme on the functioning of grievance redressal system on 14/06/2018. The link for complaint registration on the website need to be modified accommodating more relevant items.



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Proceedings
18/7/2018

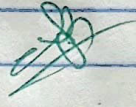



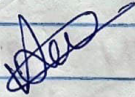
Seminar Hall

10.30 am

Agenda

1. Discussions on complaint received
2. General Matters

Members

1. Principal Dr Ajims P Mohammed 
2. Shailaja 
3. Dr Muralikrishnan T R 
4. Veenalakshmi U R 
5. Mohammed Areej E M 

Resolution

The complaint received from the students of BCA & BA Economics classes on 16/7/2018 regarding gents toilet was placed before the committee. The same was discussed and entrusted Mohammed Areej E M to discuss with the students.



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Proceedings
25/10/2018



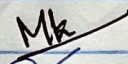


Seminar Hall

1.30 pm

Agenda

1. Discussion on complaint received
2. General Matters.

Members

1. Principal Ajims P Mohamed 
2. Shailaja V 
3. Dr Muralikrishnan T R 
4. Mohammed Areej EM 
5. Veenalakshmi UR 

Resolution

The complaint received from the student of B Sc Mathematics on 22/10/2018 regarding internal mark. The same was discussed and decided to entrusted Veenalakshmi U R to discuss with students.



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10/1/2019

Seminar Hall

10.30 am

Agenda

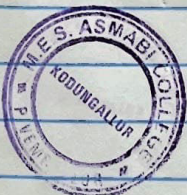
1. Discussion on complaint received
2. General matters

Members

1. Principal Ajims P Mohammed
2. Shailaja V
3. Veenalakshmi U R
4. Mohammed Areej E M.

Resolution

The complaint received from the students of final year B. Com CA on 8/1/2019 regarding the Computer Lab facility. The same was discussed and decided to entrust Shailaja V to discuss with students.



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6/3/2019

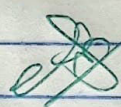



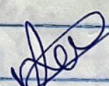
Seminar Hall

10.30 am

Agenda

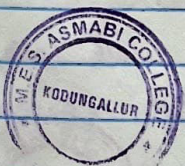
1. Discussion on complaint received
2. General Matters

Members

1. Principal Dr Ajims P Mohammed 
2. Shailaja V 
3. Dr Muralikrishnan 
4. Veenalakshmi UR 
5. Mohammed Azeem E M 

Resolution

The complaint received from the students of BBA on 4/3/2019 regarding fan facility of the classroom. The same was discussed and decided to entrust Dr Muralikrishnan TR to discuss with the students.



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Proceedings

10-6-2019 Seminar hall 10.30 am

Agenda

1. Awareness Programme
2. Discussion on Complaints received
3. Website link modification for Complaint registration

Members Present

1. Dr. A. Jims. P. Mohammed
2. Mohammed Areej. E.M
3. Dr. Muralikrishnan. T.R
4. Veena Lekhmi U.R
5. Chairman of the College Students Union
6. Vice chairman of the College Students Union
7. Member of the ward to which the college belongs.
8. Vice President of P.T.A.

Members PresentResolutions

It has been decided to provide an awareness programme on the functioning of grievance redressal system on 13-6-2019

The links for complaint registration on the website need to be modified accommodating more relevant items.



Proceedings

11-12-2019 Seminar Hall 11.30 am.

Agenda

1. Discussion on Complaint received
2. General matters

Members Present.

1. Dr. Ajims P. Mohammed
2. Mohammed Areej. E.M
3. Dr. Maralikkishoran T.R
4. Veemalakhmi U.R.

Resolutions

The Complaint received from the students of B.com and BBA classes on 10-12-2019 regarding girls toilet was placed before the committee. The same was discussed and entrusted Dr. K. Kesavan to discuss with the students.



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Proceedings

14-01-2020 Seminar Hall 10:30 am

Agenda

1. Discussion on Complaint received
2. General matters

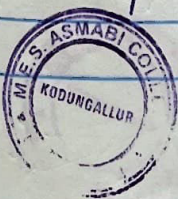
Members Present.

1. Dr. Ajims P. Mohammed ~~AP~~ ~~AP~~
2. Mohammed Areej. E.M
3. Dr. Muralikrishnan T.R ~~Mk~~
4. Veeralakshmi U.R. ~~U~~

Resolutions

The grievance received from the student vibin k.k IInd M.Com (Marketing) on 13-01-2020 was placed before the committee. The same was discussed and decided to entrust Sri. Mohamed Areej E.M to discuss with the student.

Dr. K. Kesavan informed that previous complaint resolved.



Proceedings

13-02-2020 Seminar Hall 12 P.M.

Agenda

1. Discussion on complaint received
2. General matters

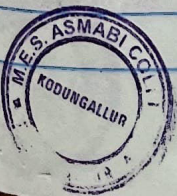
Members Present:

1. Dr. Ajims. P. Mohammed
2. Mohammed Areej. E.M.
3. Dr. Muralikrishnan T.R.
4. Veemalathomi. U.R.

Resolutions

The complaint received from students Alma, Sona Mariya, Jubina and Ashmin of 2nd B.com C.A on 12-2-2020 was placed before the committee. The same was discussed and entrusted Sri. Latheef to discuss with the students.

Sri. Mohammed Areej E.M informed that the previous complaint resolved.



Proceedings.

17/6/2020 Seminar Hall 10.30 am.

Agenda

1. Awareness Programme
2. Discussion on complaints received
3. Website link modification for complaint registration.

Members Present.

1. Principal Dr. A. Bija (Chairman)
2. Convener Mohamed Areej E M
3. Dr. Malal:krishnan T.R. Mk
4. Veenalakeshmi U.R. @
5. Chairman of the college student union
6. Vice chairman of the college student union
7. Member of the ward
8. Vice president of PTA

Resolutions

It has been decided to provide an awareness programme on the function of grievance redressal system on 24/06/2020 through online platform.



Proceedings

16/9/2020 Seminar 1st full 10.30 am

Agenda

Discussion on problems of online classes
General matters

Members:-

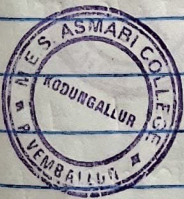
1. Dr. A. Biju Principal
2. Mohamed Areej E.M.
3. Dr. Malalavishram T.R.
4. Veernalakshmi U.R.

~~MB~~

MB

Resolutions

The complaint received from students of B. Com and BBA classes on 14/09/2020 regarding online classes. The same was discussed and entrusted concerned HODs to discuss with students.



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8/1/2021 Seminar Hall 10.30 am

Agenda

Discussion on complaint received
General matters.

Members

1. Dr. A. Biju Principal
2. Mohamed Areej E.M
3. Dr. Muralikrishnan T.R
4. Venalakeshmi V.R

Resolutions

The complaint received from the students of B.com
CA on 8/1/2021 regarding computer lab facilities.
The same as discussed and decided to entrust
Mohamed Areej E.M to discuss with students.



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Proceedings.

9/9/2021. Seminar Hall 11.45 AM

Agenda

Discussion on Complaint received.

General Matters.

Awareness Programme.

Members

1. Dr. A. Biju Principal
2. Mohammed Areef. E.M.
3. Dr. K. Kesavan
4. Vice President of PTA.

Resolutions

The Complaint received from the students of B.Com finance (girls) on 5/9/2023 regarding problems related to toilet facilities. The same was discussed and decided to entrust the faculties to resolve it. The meeting decided to conduct awareness programme to students.



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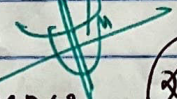
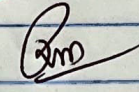
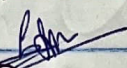
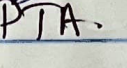
Proceedings

14/2/2022 Seminars Hall 10.30 am

Agenda.

1. Discussions on Complaint Received.
2. Website link modification for Complaint Registration.

Members Present

1. Principal Dr. Biju. A. 
2. Reena Mohammed. P. M. Convenor. 
3. Dr. Kesavan. K. 
4. Vice president of PTA. 

Resolutions.

The Complaint received from the students of BA English on 11/3/2022 regarding allotment of Interned masks. The same was discussed and entrusted Concerned HODs to discuss with the Students.



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17/3/2022. Seminars Hall 11.40 AM

Agenda

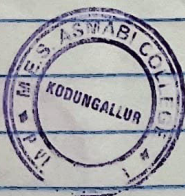
Discussion on Complaint Received
Website Design for Complaint Registration.

Members Present.

1. Principal Dr. Biju. A
2. Reena Mohammed, P.M. 
3. Dr. Kesavan. K. 

Resolutions.

It is decided to make arrangements for website designing and assigned one faculty for the same. The complaint received from the students of B.Com CA regarding Computer lab facility. The same was discussed and entrusted concerned HOD to discuss with students and resolve the same.



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Proceedings

6/6/2022

Seminar Hall

12. P.M

Agenda

1. Discussion on complaints received
2. Awareness programme.

Members Present

1. Principal Dr Biju A ~~_____~~
2. Dr Reena Mohammed PM ~~_____~~
3. Dr Kesavan K ~~_____~~
4. Smt Saheeda T M ~~_____~~
5. Chairman of the college student's union
6. Vice Chairman of the college student's union
7. Member of ward
8. Vice President of PTA

Resolution

It has been decided to provide an awareness programme to the students on the functioning of grievance redressal system on 9/6/2022.



Proceedings

21/10/2022 Seminar Hall 11.30 am

Agenda

1. Discussion on complaint received
2. General matters.

Members Present

1. Principal Dr A Biju
2. Dr Reena Mobamed P M
3. Dr Kesavan K
4. Smt - Shaheeda T M

Resolutions

The complaint received from the students of BCA on 19/10/2022 regarding girls toilet was placed before the committee. The same was discussed and entrusted Smt. Shaheeda to discuss with the students.



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Proceedings

15/03/2023

Seminars Hall

10.30 am

Agenda

1. Discussion on complaint received.
2. General matters.

Members Present

1. Principal Dr A Biju ~~AB~~
2. Dr Reena Mohamed PM ~~RM~~
3. Dr Kesavan K ~~KK~~
4. Smt. Shaheeda TM ~~ST~~

Resolution

The grievance received from the students of B A English regarding internal marks was placed before the committee. The same was discussed and decided to entrust the concerned HOD to discuss with the student.



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