

MES ASMABI COLLEGE



MECHANISM OF ONLINE GRIEVANCE REDRESSAL



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MECHANISM OF ONLINE GRIEVANCE REDRESSAL

MES Asmabi College has implemented an efficient online grievance redressal mechanism to address concerns promptly. Complainants can submit grievances through a dedicated online portal or email, ensuring accessibility and convenience. Upon receipt, grievances are classified based on their nature and severity. They are then routed to the respective departments or authorities responsible for resolution.

Each grievance undergoes a thorough investigation, with relevant information and evidence gathered. Complainants receive acknowledgment upon submission. Throughout the process, transparency is maintained.

Resolution efforts are prioritized, aiming for timely and satisfactory outcomes. MES Asmabi College is committed to addressing grievances promptly and ensuring the well-being and satisfaction of its students, faculty, and staff.

Continuous monitoring and evaluation are conducted to assess the efficiency and effectiveness of the online grievance redressal mechanism. Any necessary adjustments or enhancements are made to improve the process further. By prioritizing transparency, responsiveness, and accountability, MES Asmabi College aims to foster a supportive and conducive environment for all members of its community.

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PORTAL LINK: <https://mesasmabicollege.edu.in/cell/133>